

PatientParticipation Group  
Annual report 2016

I am sorry that I am not with you for this my last meeting as Chairperson of this committee. However, I wish to thank you all for your continued support and encouragement throughout the past three years. Without a successful and involved committee the PPG would not be as effective as it is.

The past year was full of mixed fortunes for the practice with a number of changes to personnel and expertise of staff especially the GPs. The merger did not take place meaning that the practice went alone into the new system of delivering their services namely the Nuka System. The PPG supported the practice in their decision by ensuring patients were well informed of the initial changes to the way they make appointments and in choosing the group of medical staff to which they wish to be allocated.

As for the PPG, we were awarded the grant money from ASDA, which we immediately spent on a poster board, for the waiting room, a new laptop, and a cabinet for the information desk. We were asked by Dr Adam if we would write to the Pharmacies in Forfar, if they would consider opening for a time on Sunday. We carried out this exercise but to no avail. We assisted the practice to advertise their new web page with publicity on the desk and in the waiting room.

PPG week in June was promoted with posters and information in the waiting room, on the screen and in the practice newsletter. Also in the summer, Marion and I discussed with Ravenswood Practice Manager and patients the merits of a PPG with the view of having their own since some members had joined and left the Academy PPG, as they were no longer classed as patients of Academy medical,centre.

We held our usual coffee morning in August to raise funds for the broadband and comestibles for the printer. We had a surplus, therefore we donated £500 to the practice to assist in purchasing a new self test pod for patients use. We attended the the bi- annual Health Fair in the Reid Hall to,advertise our selves and inform those in the practice but not attenders that we exist for their benefit. Each year we assist with administration at the flu clinics which were very successful on both days.

Currently the members are working on a patient choice booklet informing patients of where to,go,to,for help with a problem that does not need the GPs initial attention.

All in all, although we as a group did not initiate any activities for patients eg. Open days information days, these are events that may be considered by the new chairperson! Once again I thank all of you for your support over the past three years and look forward to remaining on the committee in support of the effective work in which the PPG is involved.